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Update for Cambridge schools in Italy: COVID-19 outbreak

We continue to review how we support schools as a result of the COVID-19 outbreak (coronavirus).

We know that schools in many countries have had to close to meet government requirements. Students have missed teaching time and it is not always clear when schools will reopen.

In this uncertain situation, some Cambridge schools in Italy have asked us if they can withdraw candidates from the June 2020 exams. We have been working out how we can best support schools in these exceptional circumstances, and keep our examinations well-run and secure.

We want to make it easier for schools to make the best decision for their students, so we are allowing schools to withdraw candidates via [CIE Direct](#) until **17 April** from the June 2020 exam series for:

- Cambridge IGCSE
- Cambridge O Level
- Cambridge International AS & A Level
- Cambridge AICE Diploma
- Cambridge International Project Qualification.

We will apply a credit for the entries to your account.

Schools in Italy have asked us about withdrawing candidates from the May 2020 Checkpoint tests. Checkpoint tests are due to be taken sooner than our

other exams, so to allow us to make this change, you will need to withdraw **ALL** your school's Checkpoint test candidates if you are thinking of withdrawals.

It is no longer possible to make Checkpoint withdrawals via CIE Direct, so please email Customer Service at info@cambridgeinternational.org with the subject line 'Checkpoint May 2020 withdrawal', confirming that you wish to withdraw all your candidates. We cannot at this late stage process withdrawal of individual candidates for Cambridge Checkpoint tests. We will apply a credit for the entries to your account.

Our full advice on Covid-19 is at www.cambridgeinternational.org/covid-19.

If you have questions or concerns in the meantime, please contact us at info@cambridgeinternational.org

We strongly encourage you to stay in touch so we understand your needs properly and can make decisions that support you best.

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